

TRADEMARK COMPLAINT PROCEDURE

- 1 When DomainNames.com.au receives a complaint from an intellectual property ("IP") rights holder, our legal team will conduct an investigation of whether the domain name(s) listed for sale with us are in fact using terms corresponding to a protected term in the domain name itself.
- 2 Be advised that DomainNames.com.au may access, preserve and disclose to third parties any of your information or data (including personally identifiable information and private communications) related to a written complaint of trademark infringement if, in its sole discretion. We believe that such access, preservation or disclosure is necessary or useful to respond to or otherwise address such a complaint.
- 3 If you are an IP rights holder or represent a rights holder and object to a domain owner's use of a term corresponding to your IP rights in a domain listed with us, please send the following information via email to TrademarkComplaints@DomainNames.com.au or by mail to the address below:
 - (a) Name of objecting company.
 - (b) Contact information (including email address).
 - (c) List of intellectual property right(s) at issue and corresponding domestic and/or international registrations.
 - (d) The specific domain name(s) at issue.
 - (e) Include the following statement: "I have a good faith belief that use of the trademarks described above with the domain name(s) described above are not authorised by the trademark owner or its agent, nor is such use otherwise permissible under law."
 - (f) Include the statement: "The information in this letter is true, correct and that I am authorised to act on behalf of the trademark owner."
 - (g) Your full name and signature.

- 2 Please send written correspondence with the above information to the following address:

MAIL:

DomainNames.com.au

Attn: Legal Department

PO Box 499. Kew. Victoria 3101

FAX: (03) 8692 6787

EMAIL: TrademarkComplaints@DomainNames.com.au